



DNA Biopharm SA (Pty) Ltd

Privacy Policy

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We respect your privacy. Please read the full privacy policy because it applies to you.

Introduction

Welcome to our privacy policy. We are DNA Biopharm SA (Pty) Ltd (Registration number: 2018/061286/07) and this is our plan of action when it comes to protecting your privacy. We respect your privacy and take the protection of personal information very seriously. The purpose of this policy is to describe the way that we collect store use and protect information that can be associated with you or another specific natural or juristic person and can be used to identify you or that person (personal information).

The purpose of this policy is to describe the way that we handle your personal information.

Audience

This policy applies to you if you are:

a visitor to our website; or

a customer who has ordered or requested the goods or services that we provide.

Personal information

Personal information includes:

certain information that we collect automatically when you visit our website;

certain information collected on subscriptions;

certain information collected on submission; and

optional information that you provide to us voluntarily (see below);

but excludes:

information that has been made anonymous so that it does not identify a specific person;

permanently de-identified information that does not relate or cannot be traced back to you specifically;

non-personal statistical information collected and compiled by us; and

information that you have provided voluntarily in an open public environment or forum including any blog chat room community classifieds or discussion board (because the information has been disclosed in a

public forum it is no longer confidential and does not constitute personal information subject to protection under this policy).

Personal information includes information we collect (i) automatically when you visit our website (ii) on registration (iii) on submission and (iv) from you voluntarily. It excludes (i) anonymous (ii) de-identified (iii) non-personal statistical and (iv) public information.

Common examples

Common examples of the types of personal information which we may collect and process include your:

identifying information – such as your name date of birth or identification number of any kind;

contact information – such as your phone number or email address;

address information – such as your physical or postal address; or

demographic information – such as your gender or marital status.

Acceptance

Acceptance required

You must accept all the terms of this policy when you order our goods or request our services. If you do not agree with anything in this policy then you may not order our goods or request our services.

You may not order our goods or request our services if you do not accept this policy.

Legal capacity

You may not access our website or order our goods or request our services if you are younger than 18 years old or do not have legal capacity to conclude legally binding contracts.

Deemed acceptance

By accepting this policy you are deemed to have read understood accepted and agreed to be bound by all of its terms.

Your obligations

You may only send us your own personal information or the information of another data subject where you have their permission to do so.

Changes

We may change the terms of this policy at any time by updating this web page. We will notify you of any changes by placing a notice in a prominent place on the website or by sending you an email detailing the changes that we have made and indicating the date that they were last updated. If you do not agree with the changes then you must stop using the website and our goods or services. If you continue to use the website or our goods or services following notification of a change to the terms the changed terms will apply to you and you will be deemed to have accepted those updated terms.

Collection

On registration

Once you register on our website you will no longer be anonymous to us. You will provide us with certain personal information when you register on our website.

This personal information will include:

your name and surname;

your email address;

your telephone number;

your postal address or street address; and

We will use this personal information to fulfil your account provide additional services and information to you as we reasonably think appropriate and for any other purposes set out in this policy.

We collect certain information on registration when you register on our website.

On order or request

When you order our goods or request our services from us you will be asked to provide us with additional information on a voluntary basis (goods or services information).

We collect certain information when you order goods or request our services from us.

From browser

We do not receive and record Internet usage information on our server logs from your browser such as your Internet Protocol address (IP address) browsing habits and click patterns over such websites.

Cookies

We do not place cookies on your device when you visit our website.

Web Beacons

Our website may contain electronic image requests (called a single-pixel gif or web beacon request) that allow us to count page views and to access cookies. Any electronic image viewed as part of a web page (including an ad banner) can act as a web beacon. Our web beacons do not collect, gather, monitor or share any of your personal information. We merely use them to compile anonymous information about our website.

Optional Details

You may also provide additional information to us on a voluntary basis (optional information). This includes content or products that you decide to upload or download from our website or when you enter competitions, take advantage of promotions, respond to surveys, order certain additional goods or services, or otherwise use the optional features and functionality of our website.

We collect certain optional information, that you provide when you upload or download content from our website or when you enter competitions, take advantage of promotions, respond to surveys or register and subscribe for certain additional goods or services.

Recording Calls

We do not monitor and record any telephone calls that you make to us.

Purpose for collection

We may use or process any goods or services information, or optional information that you provide to us for the purposes that you indicated when you agreed to provide it to us. Processing includes gathering your personal information, disclosing it, and combining it with other personal information. We generally collect and process your personal information for various purposes, including;

goods or services purposes - such as collecting orders or requests for and providing our goods or services;

marketing purposes - such as pursuing lawful related marketing activities;

legal purposes - such as handling claims, complying with regulations, or pursuing good governance.

We may use your usage information for the purposes described above and to;

remember your information so that you will not have to re-enter it during your visit or the next time you access the website;

monitor website usage metrics such as total number of visitors and pages accessed; and

track your entries, submissions, and status in any promotions or other activities in connection with your usage of the website.

We may use any of your personal information that you provide to us for the purposes that you indicated when you agreed to provide it to us.

Consent to collection

We will obtain your consent to collect personal information:

in accordance with applicable law;

when you provide us with any registration information or optional information.

We will get your consent to collect your personal information in accordance with applicable law when you provide us with it.

Use

We may use your personal information to fulfil our obligations to you.

Messages and updates

We may send administrative messages and email updates to you about the website. In some cases, we may also send you primarily promotional messages. You can choose to opt-out of promotional messages. But, we may send you one message asking you to opt-into promotional messages without you having opted-into promotional messages.

We may use your information to send you administrative messages and email updates to you regarding the website and for marketing purposes where lawful.

Sharing

We do not share your personal information with anyone.

Regulators

We may disclose your personal information as required by law or governmental audit.

Law enforcement

We may disclose personal information if required:

by a subpoena or court order

to comply with any law;

to protect the safety of any individual or the general public; and

to prevent violation of our customer relationship terms.

We may disclose personal information to third parties if required for legal reasons.

No selling

We will not sell personal information. No personal information will be disclosed to anyone except as provided in this privacy policy.

Marketing purposes

We may disclose aggregate statistics (information about the customer population in general terms) about the personal information to advertisers or business partners.

Employees

We may need to disclose personal information to our employees that require the personal information to do their jobs. These include our responsible management, human resources, accounting, audit, compliance, information technology, or other personnel.

Change of ownership

If we undergo a change in ownership, or a merger with, acquisition by, or sale of assets to, another entity, we may assign our rights to the personal information we process to a successor, purchaser, or separate entity. We will disclose the transfer on the website. If you are concerned about your personal information migrating to a new owner, you may request us to delete your personal information.

Security

We take the security of personal information very seriously and always do our best to comply with applicable data protection laws. Our hosting company will host our website in a secure server environment that uses a firewall and other advanced security measures to prevent interference or access from outside intruders. We authorize access to personal information only for those employees who require it to fulfil their job responsibilities. We implement disaster recover procedures where appropriate.

Our website is hosted on a secure server and uses security measures to prevent interference by intruders.

Accurate and up to date

We will try to keep the personal information we collect as accurate, complete and up to date as is necessary for the purposes defined in this policy. From time to time we may request you to update your personal information on the website. You are able to review or update any personal information that we hold on you by accessing your account online, emailing us, or phoning us. Please note that in order to better protect you and safeguard your personal information, we take steps to verify your identity before granting you access to your account or making any corrections to your personal information.

Please keep your personal information accurate and up to date by accessing your account online, emailing us, by phoning us.

Retention

We will only retain your personal information for as long as it is necessary to fulfil the purposes explicitly set out in this policy, unless:

retention of the record is required or authorised by law; or

you have consented to the retention of the record.

During the period of retention, we will continue to abide by our non-disclosure obligations and will not share or sell your personal information.

We may retain your personal information in physical or electronic records at our discretion.

We will only retain your personal information for as long as is necessary.

Updating or removing

You may choose to correct or update the personal information you have submitted to us, by clicking the relevant menu in any of the pages on our website or contacting us by phone or email.

You may choose to update or remove the personal information you have submitted to us.

Data Security Measures

We take the security of your personal information very seriously. We have implemented a variety of technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. These measures include:

Secure storage: We store your personal information on secure servers that use industry-standard security measures, such as encryption at rest and in transit.

Access controls: We restrict access to your personal information to authorized personnel only who have a legitimate business need to access it.

Regular security reviews: We regularly review our security practices and procedures to ensure they remain effective in protecting your personal information.

Incident response plan: We have a comprehensive incident response plan in place to address any potential security breaches. We will notify you in the event of a security breach that affects your personal information, as required by law.

Please note: While we strive to protect your personal information, no security measures are perfect, and we cannot guarantee the complete security of any information you provide to us.

Additionally, you can play a role in protecting your information by:

Choosing a strong password and keeping it confidential.

Logging out of your account when you are finished using it.

Being cautious about the information you share online.

By using our website, you agree to these data security measures.

Enquiries

If you have any questions or concerns arising from this privacy policy or the way in which we handle personal information, please contact us.